

# Frequently Asked Questions

Q. Do you allow outside caterers?

A. A La Carte is the sole food and beverage provider at the Pavilion with few exceptions. Wedding cakes may be brought in from an outside vendor. Also, 501(c)3 charities may be granted permission to provide donated alcohol for fundraising events. Rules and restrictions apply.

Q. How far in advance can I book my event?

A. With few exceptions, we book events 12-18 months in advance.

Q. Do you have partnerships with hotels for special room rates?

A. Yes. We partner with several hotels located within five miles of our venue. They often provide special room rates and complimentary shuttling. Ask your event specialist for details.

Q. What is the role of the A La Carte wedding or event specialist?

A. Your wedding/ event specialist will be your main contact during the planning process and will coordinate the ceremony, reception and/or event.

Q. Is there a room rental fee?

A. Not usually. Ballrooms are generally contracted based upon a “minimum food and beverage expenditure.” However, room rentals may be considered when food and beverage needs are minimal.

Q. Do you offer discounts during certain seasons, times or days of the week?

A. Food and beverage minimums vary based upon all of these factors. An A La Carte sales representative will be happy to discuss options with you.

Q. Does A La Carte have outdoor event areas?

A. When booking The Terrace Salon, guests have access to the Terrace Patio, our only outdoor space. The patio is typically used for an event cocktail hour or as supplementary event space. We do not recommend using the patio for a wedding ceremony.

Q. Can I just book my wedding ceremony at A La Carte?

A. No. In order to host your ceremony at A La Carte, your reception must follow. However, you are not required to have your ceremony here. You can book our venue for a wedding reception only.

Q. Do you have a dressing room?

A. Yes. We will provide a reserved dressing room for the bride on her wedding day. The dressing room can be reserved for other types of events by request.

Q. Do you have a set service charge?

A. Yes. 21% taxable service charge and 7% sales tax are applied to most charges. Contact the A La Carte Sales Department for details.

## *FAQs continued*

Q. Do you have different ballroom space available?

A. Yes. The venue has 18,000 square feet of event space that is broken into three separate ballrooms. A La Carte has the capacity to host events with 50-2,000 guests.

Q. How do you handle floral and event design needs?

A. We encourage our clients to take advantage of our in-house event design and floral services.

Q. What other services do you provide?

A. Wedding cakes, theatrical lighting, audio visual, complete event planning and more. Our goal is to make your event planning experience as easy as possible.

Q. Do I have to use your preferred vendor list for my dj, photographer, etc.?

A. No. You are welcome to bring in vendors of your choosing. However, if you need a recommendation, our list includes vendors that have provided excellent service to our past clients. Don't take our word for it. Interview all of your vendors to ensure an appropriate fit.

Q. Does parking cost extra?

A. No. We have convenient, self-parking available at no cost to you or your guests. Valet service is available upon request for a fee.

Q. Can you create an ethnic menu or customize a menu?

A. Absolutely. Your event specialist will work with you to customize your menu. We offer Indian, Kosher, African, French and Italian cuisine... just to name a few.

Q. Do you cater off-site?

A. Yes. There is a \$3,500 minimum food and beverage expenditure required for off-site catering. Check with your venue to ensure they allow outside catering and learn about their restrictions.

Q. Do you provide off-site décor and floral?

A: Yes. Contact A La Carte's Event Designer, Corina Wian, for details and availability.